

COVID-19

- With COVID response shifting from emergency management to long-term operations provincially, regionally, and locally, our organization is continuing to care for COVID-19 patients and is preparing to do so long-term into the future. As the provincial government continues to make the shift towards long-term management of COVID, our organization will continue to do the same with work underway on committee resumption and other processes that were put on hold over the coming weeks and months.
- Coordination with health sector partners across our region also continues to direct a slow, cautious and coordinated relaxation of measures, however health system recovery will take time, potentially as long as 6-12 months, as the system as a whole is fatigued and seeing high levels of burn-out.

Board

- Board sub-Committee meetings are now beginning to resume as the organization transitions from emergency operations to long-term management of COVID-19, and plans for in person Board meetings are underway with the intent to host the April, May, and June Board Meetings in-person at the Deep River Library.
- The Board endorsed one year extensions, until March 31, 2023, of both the Hospital Service Accountability Agreement (HSAA) and the Long-Term Care Service Accountability Agreement (LSAA). Both agreements have continued to be extended for one year terms during the pandemic, and outline what services and accountability the organization have to Ontario Health, the Ministry of Health, and the Ministry of Long-Term Care.
- The Board approved the proposed annual Strategic Goals for the organization for 2022-2023, that identify key priorities to accomplish within the upcoming fiscal year. For the 2022-2023 year, the identified and approved Strategic Goals relate to: *Information Technology Advancement, Health Human Resource Development, and Infrastructure Development.*

Foundation

- The Catch the Ace Lottery is in its 37th week, and the jackpot is now around \$25,000! With the jackpot having grown to such an appealing size, an increase in ticket sales is anticipated.
- The Foundation's next Board Meeting is scheduled for Thursday this week, with a planned review on impact of COVID-19 on fundraising activities and upcoming fundraising plans to be discussed.

Health Campus Updates

Diagnostic Imaging

- A short term, unplanned vacancy has left the organization currently not able to provide ultrasound services. Work continues to recruit, however there is currently a shortage of sonographers across the province with neighboring hospitals and staffing agencies also facing similar challenges with recruitment. Close monitoring of the situation is ongoing although the length of the unanticipated leave is unknown at this time.

Environmental Services

- Installation of new patient bed curtains in the inpatient unit, the emergency department, as well as the wardroom in long-term care has been completed. The updated curtains included new tracks and attachment mechanisms which limit the use of ladders, as well as enhancing ergonomics, workflow efficiencies, and infection prevention mechanisms.

Electronic Health Record Transition – Epic

- A project assessment report was shared that includes a summary for all Fuzion 2 partners of their overall project status, as well as a list of high level deliverables completed and action items. The build phase is now complete, and have moved into the testing and operational readiness phase. A “User Readiness Survey” at all three sites is currently underway, which will act as an initial pulse-check to see where each organization is at in terms of implementation readiness. It was noted that DRDH continues to progress very well.
- Plans for training and education for Super Users and Certified Trainers is underway, which will be followed by training for staff and physicians in the fall. Sharing of highlights of the Epic system, user and patient benefits will begin to occur in the coming months to build excitement and socialize our teams to the many benefits of Epic in advance of the training launch.

Human Resources

- The organization is excited hold an Employee Recognition event, the *Postponement Palooza*, after being postponed due to the pandemic. The event will provide an opportunity to recognize the efforts of our staff and celebrate all the events we have missed.

Information Technology

- The organization has joined a Regional Security Operation Center (RSOC) hosted by The Ottawa Hospital. This regional initiative, funded by Ontario Health, allows our organization to benefit from IT resources, technology and safeguards on a level not attainable as a stand-alone model. Joining the RSOC allows for sharing of IT costs and an added layer of cyber protection.

Long-Term Care

- Flooring upgrades are now complete in the Four Seasons Lodge and all carpets have been removed. Residents, families and staff are pleased with the new flooring, which will improve infection prevention and control measures as well as resident comfort.

Medical Staff Privileging

- Annual privileging for local, locum, and visiting physicians from across the organization was completed. For the upcoming year, Dr. Hanene Ben Amor was appointed as the organization’s Chief of Staff, to oversee quality of patient care within the organization.

Organizational Integrated Naming Initiative

- Shelley True, President of TRUEDotDESIGN, provided a presentation on the Organizational Integrated Naming Initiative, including background information, a summary of the recent public consultation process, and next steps. Observations and summary feedback received from the public consultation were highlighted for review and discussion of the Board. Over 90 responses were received from a variety of stakeholders from across different platforms and geographical areas during the 30 day period it was open. Next steps for the project are under development.

Long-Term Care Development

- The Ministry of Long-Term Care’s Project Management team shared that the Ministry’s public consultation is now complete and no issues or barriers arose during the consultation period. The Ministry indicated there was a significant amount of support received for the project.
- A Briefing Note presented a project budget update based on new information and overall revisions to the project budget. An overview of the revised budget was provided, including expected savings in soft construction costs, including savings in Project Management fees, consultant fees, and anticipated savings in development charges and borrowing costs. An overall project increase of 8.7% has been identified, due to escalating construction costs that have occurred during the pandemic. The overall fundraising target for the project was reviewed and revised, to be forwarded to the Fundraising Committee to support.